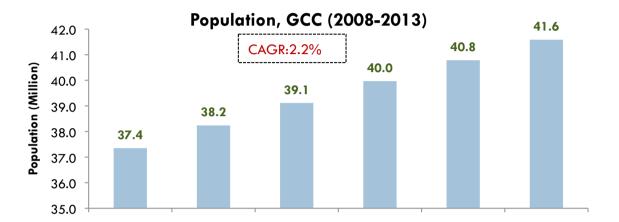
THE GCC – OPPORTUNITIES IN HEALTH FUNDING AND MEDICAL TOURISM



Demographic Changes and Future Population Trends

GCC Population has grown considerably over the past 5 years

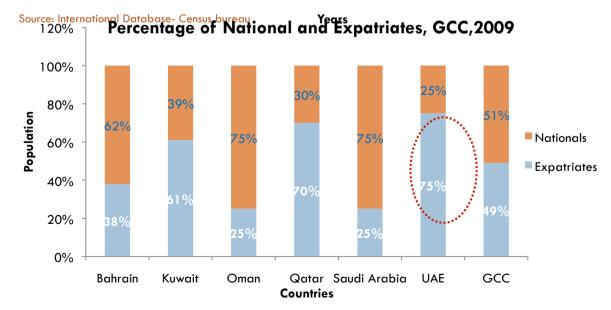


2010

2011

2012

2013



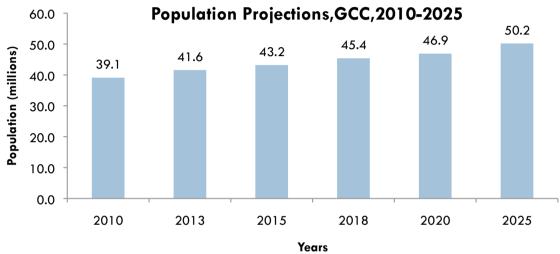
- The GCC population expanded at CAGR of 2.2% to 41.6 million during 2008-2013.
- The expatriates make up to 49% of the region's population.
- UAE has the highest expatriate population and Saudi Arabia has the lowest.

2008

2009

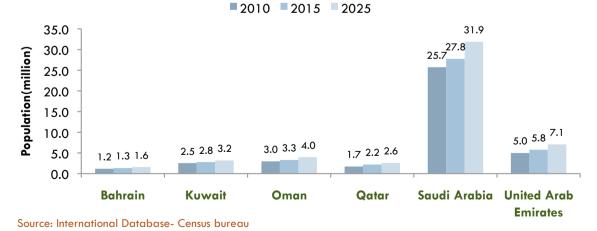
GCC Population is expected to rise to over 50 mn in 2025

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Source: International Database-Census bureau

Population Projections by Country, GCC, 2010, 2015 and 2025



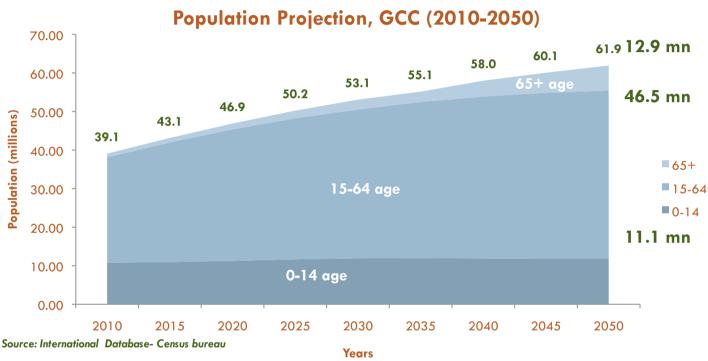
Country

in GCC will reach 50 million. The vast majority will be under the age of 25.

By 2025, the population

- Growth in GCC is largely due to increasing number of expatriates in the region's developing economies.
- GCC is expected to be a major importer of foreign labor in future as well.

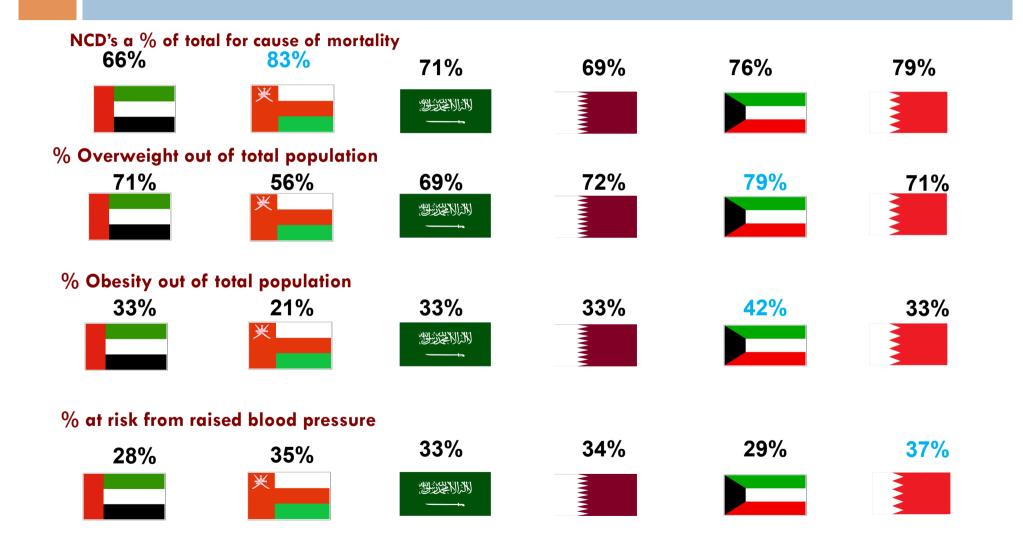
Overall population is set to rise, the +65 population is set to grow significantly

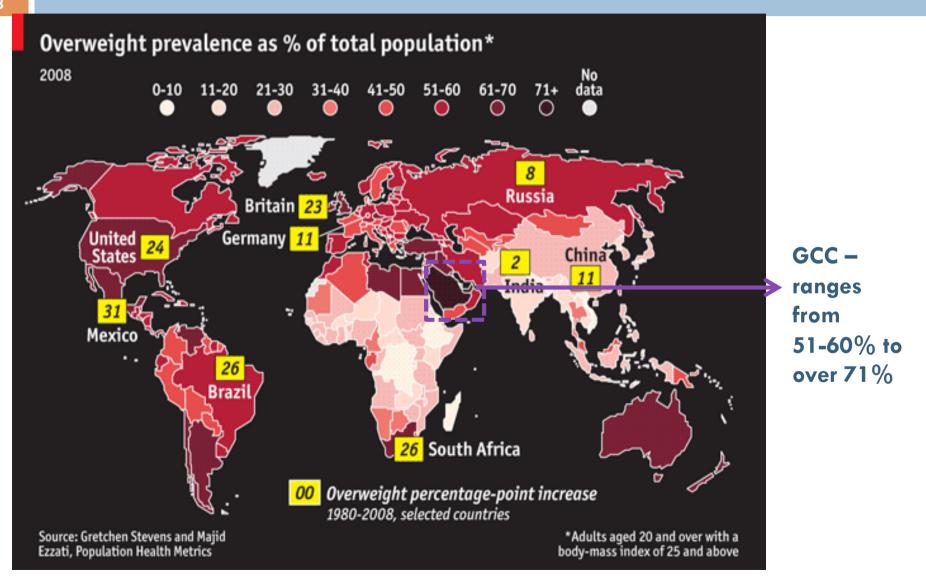


- Population growth in GCC is heavily driven by immigration trends in the region.
- In addition, improvement in life expectancy over past quarter of a century have lead to the expansion of over 65 age group segment.
- The elderly population in the region is expected to grow leading to increase demand in healthcare in future

Health Indicators, Spending and Risk Factors in the GCC – A snapshot

GCC - Health Indicators and Risk Factors

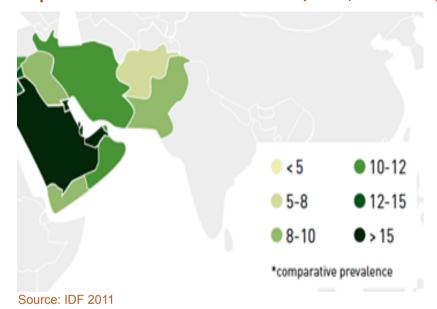




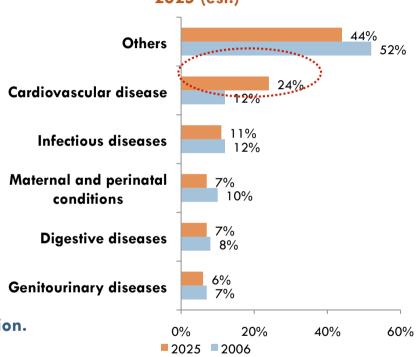
Rising Prevalence of Diabetes in the GCC, a leading risk factor for CVD

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Comparative Prevalence of Diabetes (2011, MENA Region)

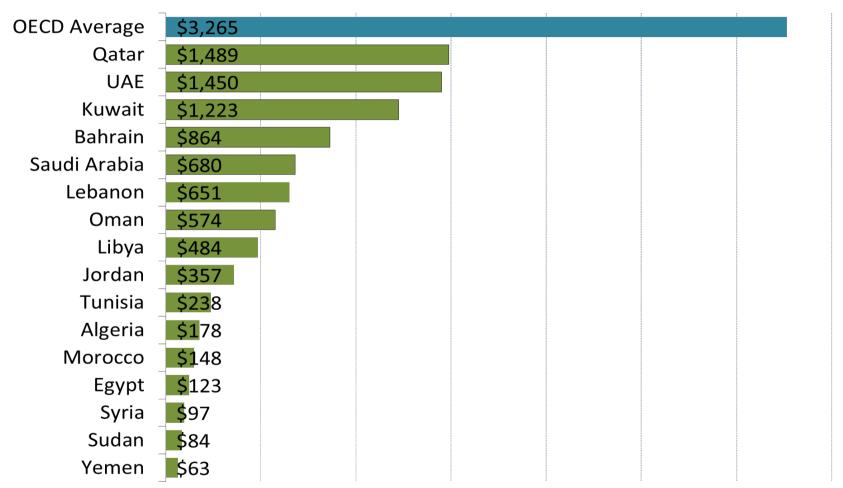


Projected burden of cardiology – 2006 vs 2025 (est.)



- <u>Diabetes</u> prevalence is over 25% of the GCC population.
- 5 of the 6 GCC countries in the top 10 countries in the world in terms of % prevalence of Diabetes (2011 Diabetes Atlas).
- Lifestyle disease such as diabetes, Hypertension, Heart diseases accounts to 50% of deaths in Gulf region.

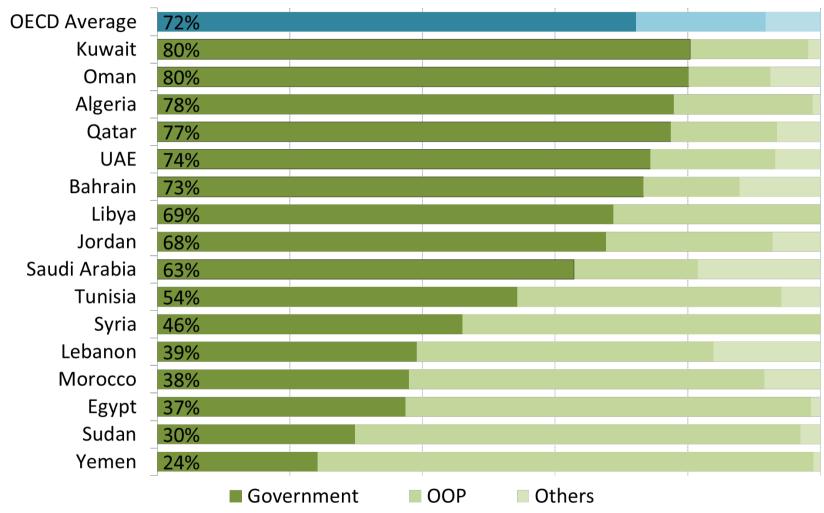
Per Capita Total Expenditure on Health in the region is reasonable but lower than OECD Avg.



However, the healthcare spending is significantly higher than rest of Middle East where the current spending is grossly inadequate to meet healthcare demand in a number of the countries

Source: Global Health Expenditure Database, WHO 2012 and OECD Health Data 2012

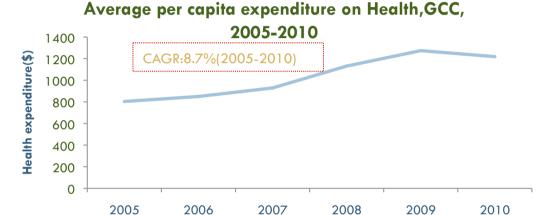
A large portion of the health spending in the GCC is financed by the Government



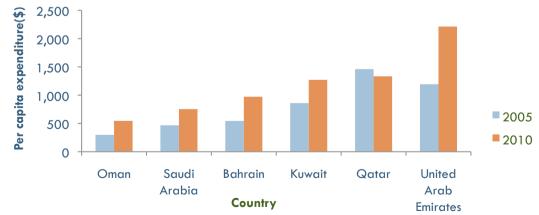
Efforts are being made by many Gulf States to shift the burden of spending from the Government and OOP to health insurance

Source: Global Health Expenditure Database, WHO 2012 and OECD Health Data 2012

There has been an Increase in spending on Healthcare(per capita) since 2005





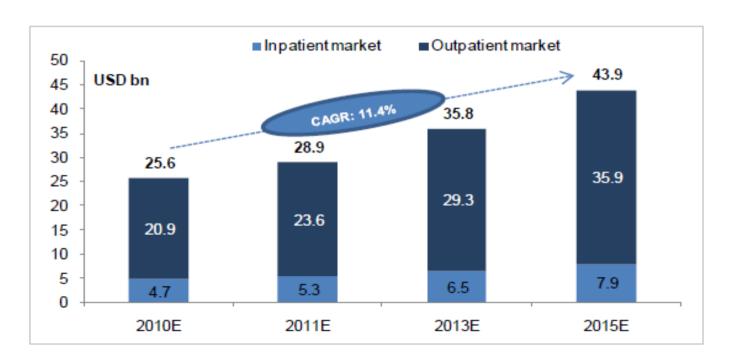


Source: World bank, IDB-census bureau

- During 2005-2010,per capita health spending in GCC has grown in tandem with rise in income.
- The growth is quite significant in UAE compared to other GCC countries.

Health Spending in the GCC – Future trends

- The healthcare services market in GCC expanded at a CAGR of 18.8% since 2004 and reached around USD23.1 billion in 2009.
- It is projected to grow at an annual rate of 11.4% to **USD43.9 billion by 2015** from an estimated USD25.6 billion in 2010
- Some experts estimate spending to grow to <u>USD 60 billion in 2025</u> with growth in inpatient and outpatient market due to increased disease prevalence coupled with rising healthcare cost/inflation



Health Market Growth in the GCC

Saudi Arabia and the UAE are the largest markets together accounting for 75% of health spending in 2015 and are expected to be the fastest growing markets in GCC over 2010–15 growing at over 12%

Country-wise healthcare market within GCC (%)

Country	2010E	2011E	2013E	2015E
Saudi Arabia	56.2%	56.4%	57.6%	58.5%
UAE	17.6%	17.6%	17.9%	18.2%
Qatar	8.5%	8.2%	7.9%	7.4%
Oman	5.1%	5.0%	4.8%	4.6%
Kuwait	10.2%	10.5%	9.9%	9.3%
Bahrain	2.4%	2.2%	2.0%	1.8%
GCC Total	100%	100%	100%	100%

Country-wise healthcare market growth over 2010-15



Source: Alpen Capital GCC Healthcare Report 2011

Overview of Future Health Investments in the GCC

Upcoming Healthcare Projects in GCC

Country	Project	Status	Value
Kuwait	Jaber Al Ahmed Al Sabah hospital	Construction	\$1057 m
	Razi Hospital	Construction	\$ 1200 m
	Sidra Medical & research	Design	\$ 2300 m
Oman	Medical City Oman	Concept Stage	\$1000m
Saudi Arabia	10 Specialized hospitals in Saudi Arabia	Concept Stage	\$1,350m
	Prince Nayef Specialization Medical city	Concept Stage	\$1,000m
	King Abdullah Medical City	Design	\$1,200m
UAE	New Hospital for Sheikh Khalifa Medical City	Design	\$2,000m
	Cleveland Clinic in Al Maryah Island	Construction	\$1,300m

Source: Frost& Sullivan Report 2012, Alpen GCC Healthcare Report 2011, Contructionweekonline.com

Upcoming Healthcare Projects in Dubai

Project	No. of Beds	
Public		
Al Jalila Pediatric Hospital	200	
Al Makhtoum Trauma Hospital	400	
Private		
University Hospital (DHCC)	400	
Al Jord Orthopedic Specialty Hospital	53	
Suliman Al Habib Hospital expansion	200	
Aster(DM Healthcare) Dubai	300	
The City Hospital expansion (Oncology)	200	
Lifeline – Umm Hurrair Hospital	94	
Al Zahra Hospital	200	

Source : Dubai Health Authority/ DHCC

Financial Challenges in the GCC Health System

Financial challenges facing the region

- Increase "pre-payments" through health insurance, levies and/ or taxes
- Reduce government burden on health expenditure
- Reduce Out-of-Pocket expenditure by increasing health insurance coverage
- Complexity projecting future health spending, which requires;
 - Current expenditure on hospitalization, doctor visits, pharma.
 - Demographic factors: population structure
 - Health factors: burden of diseases
 - Economic and social factors: income, new technologies
 - Public policy factors: health promotion, health regulation

Health Insurance can play a role in promoting investments & reducing the prevalence of lifestyle diseases

Insurance industry can design and implement innovative health coverage packages that have varied benefits and have a specific focus on prevention

Benefits of future Health Insurance packages

- Primary prevention –They include immunization, smoking cessation, regular physical activity, good nutrition etc.
- Secondary prevention It includes Pap smears, blood pressure check-ups, mammograms, and other forms of screening.
- Tertiary prevention Tertiary prevention may include both drug treatments and actions like physical activity and good nutrition that can help control heart disease and hypertension.

GCC Employers are likely to adopt health insurance schemes that are aimed at reducing cost. Specific Programs focusing on wellness & prevention could be an innovative approach e.g Weight loss or smoking cessation.

Medical Tourism – Overview and Opportunities

Industry Drivers: Factors that have lead to the rise of Medical tourism

Government policy - Around 50 countries have now identified medical tourism as a strategic national industry. In Asia, one impetus came from the Asian crisis of 1997, when some countries seized on medical tourism as a way to increase foreign currency earnings.

Developments in information technology - The Internet has enabled patients to research options beyond national borders, and has expanded international marketing opportunities. It has also broken down cultural barriers.

Lower air fares -The advent of budget airlines and a drop in airline fares have made foreign travel-and therefore medical tourismmore affordable.

Trade liberalization - The General Agreement on Trade in Services, agreed by the World Trade Organization (WTO) in 1996, paved the way for trade in medical and other services.

Increasing foreign investment - The relaxation of restrictions on foreign ownership in many emerging-market economies has channeled FDI into provision of healthcare services, leading to improvements in quality and efficiency.

Internationalization of the medical workforce - As healthcare systems have expanded, developed countries have recruited more immigrant healthcare workers. This has given medical staff valuable international experience, and has allowed Western patients to become familiar with dealing with foreign medical staff.

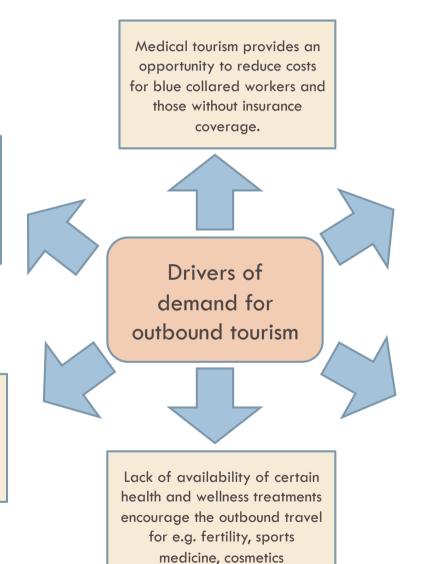
Internationalization of medical training and accreditation - The vast majority of IMGs in the US trained in developing countries, which originally led to concern over standards. This prompted some harmonization of medical training, which, combined with the spread of English as an international language, has made medical skills more portable.

The rise of facilitator firms - Thousands of agencies now offer medical tourism services to healthcare travelers, such as arranging accommodation and acting as a mediator with the hospitals. These agencies also act as a channel for governments and hospitals to promote medical services.

Drivers demand for Outbound Medical Tourism from GCC

People with health insurance opting to travel abroad for quality or value as they pay out of pocket for elective surgery and "pre-existing conditions"

Very often, patients tend to travel for better quality of care which can be offered in a more mature and evolved health system such as Germany, France, UK



Patients travelling to centers of excellence for critical care. Singapore and Germany attract a lot of Gulf patients for Oncology

Growing incidence of lifestyle diseases like CVD, Cancer,
Diabetes is encouraging health and wellness procedures abroad

The reasons behind a decision to travel for healthcare

The factors that could affect each patient's choice of location are:

Expertise of the doctors or surgeons involved, and the quality of aftercare;

Ease of travel, including the possibility of combining treatment with a holiday;

Familiarity with the country, the language and the healthcare system;

Risks for the patient, which range from quality concerns in the healthcare system to general risks, such as terrorism;

Cost, both for the treatment and for the stay.

The **perceived value** from treatment abroad considering the **quality of health system** in the home country and malpractice by clinicians.

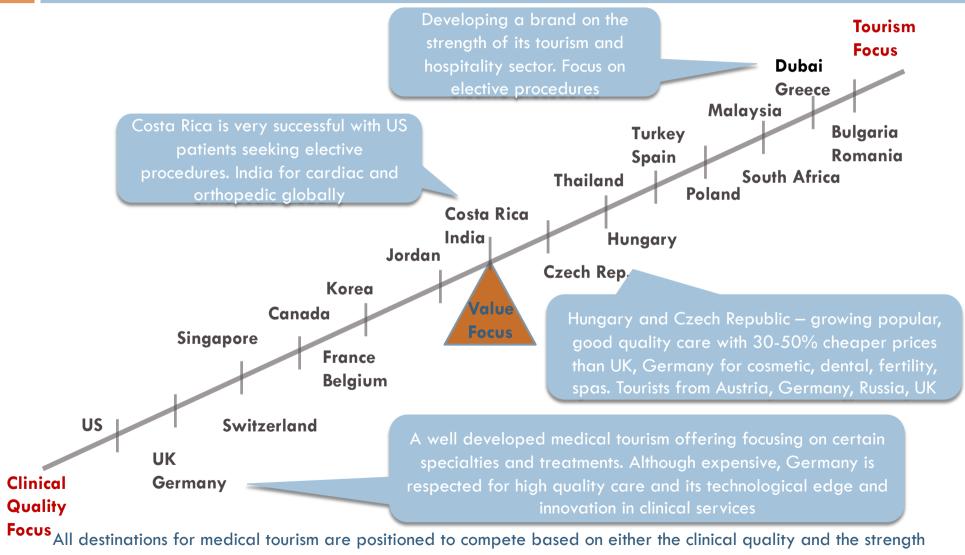
The **waiting time** for the procedure in the home country compared with the location they consider for medical travel.

The availability of after care services post surgery

The availability of information on quality and experience of surgeons and on the costs

Source: Healthcare Special report - EIU 2011 and DHA Overseas Treatment Survey 2012

Perceptual Mapping of leading destinations in Medical Tourism

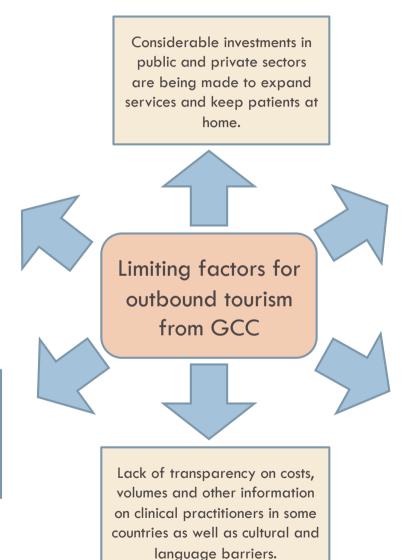


of their health system or on the strength of their tourism brand and infrastructure

Factors limiting the growth of outbound medical tourism in the GCC

Bad experiences and poor word of mouth at some destinations lead to a spillover effect, limiting medical tourism growth

Patients face difficulty in getting follow-up treatment in their home country after receiving medical treatment abroad



At times patients have faced difficulties in getting follow up treatment which is difficult to co-ordinate for some procedures at the home country.

Most medical tourism
destinations are developing
countries with limited
legislation on malpractices in
case of errors or
complications

Germany, UK, US, India and Thailand are leading destinations for GCC medical tourists

- **Providers** seeking and receiving accreditation from organizations such as JCl in order to alleviate concerns about quality of care. Hospitals are also getting accredited as certified medical tourism facilities from MTA and Temos.
- Reputed **medical institutions** and providers collaborating with institutions abroad to create brand recognition for organizations and for the destination.
- State health providers, ministries of health and big companies have recently launched plans that reimburse treatment costs in foreign locations, alleviating concerns about follow up care and coverage once back at home
- Destinations like Thailand, US, India and Germany are providing concierge services and a cultural environment.
- Destinations such as Turkey, Korea, Jordan & Malaysia are growing in popularity.

...appears to be having an effect on patient sentiment

Multiple surveys of patients' experiences at facilities abroad suggest that most feel satisfied with the quality of care and would encourage friends and relatives to travel abroad for medical care

Germany has an 87% satisfaction based on a recently concluded survey with 90% of patients who've sought treatment in Germany would recommend it to friends & family.



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Thank You

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